### Step 1

- **Create a Profile**
  - All fields marked * are required.
  - Passwords cannot be the same as email.
  - Passwords must contain both upper and lower-case letters.
  - Passwords must contain alpha and numeric characters.
  - Passwords cannot have three or more consecutive same characters.
  - Passwords must contain at least one special character.

- **Start and complete the application**
  - Welcome to the Census Applicant Portal. Please review the instructions at the top of the page.
  - **My Application**
  - **Confirm Password**

- **Complete Assessment**
  - Applicant Assessment Questions
  - Assessment Questions will ask you to describe your educational, work, and other experiences, which relate to successful job performance.
  - **Example question 1:** My previous supervisors (or teachers, if not previously employed) would likely describe my self-discipline as:
    - Superior
    - Above average
    - Average
    - Below average
    - Do not know

- **Electronic Disclosure**
  - Please read the information carefully and electronically sign to the bottom of the page.
  - The disclosure contains a link to request an alternative form in a paper format. This link is only available until the end date for submitting applications. It is not available for requested forms.

- **Complete the Assessment**
  - Please do not use P.O. boxes for address.

- **Acknowledgment & E-sign disclosures**
  - **Electronic Disclosure**
  - Problems with application or passwords, please call 1-855-562-2020 and press option 1.
Thank you for applying to the U.S. Census. If selected, you will embark on a rewarding opportunity to serve your community, while earning a fair wage in the process!

One application will allow you to remain in our applicant pool for the entire 2020 Census, with no further action necessary on your part!

I have applied. When can I expect to receive a job offer?
Because we need to fill thousands of positions across the country, we start recruiting several months before making job offers. Depending on when you apply, it may be several weeks or several months before we start hiring in your area. Please understand not every qualified applicant will be hired.

The good news is your application will remain in our applicant pool for the entire 2020 Census operation (unless you ask us to remove it). This way, your application could potentially be considered whenever we have openings in your area. You may update the information on your application at any time. Just log in to the account created when you applied and submit your changes. Click “Update Information”, then submit. For more specific information about the hiring timeline in your area, contact your area census office. Call 1-855-JOB-2020 (1-855-562-2020) and select option 3 when prompted; enter your ZIP code to be routed to your area census office. You may also use the Federal Relay Service at 1-800-877-8339 for TTY/ASCII.

What is the status of my application?
The status of your application is updated in the 2020census.gov/jobs website. Select “Returning User”, log in and view your status on your home page. Also, an autogenerated email will alert you as your application status changes.

I think my status is incorrect. How can I resolve this?
Contact your area census office for more information. Call 1-855-JOB-2020 (1-855-562-2020) and select option 3; when prompted, enter your ZIP code to be routed to your area census office. You may also use the Federal Relay Service at 1-800-877-8339 for TTY/ASCII.

What if my contact information changes?
Log in to 2020census.gov/jobs and update your application at any time.

What about training?
If you are offered a position you must be available for 3-5 days of training and have access to a computer with internet (to complete training). You will be paid for this training.

Additional Questions?
Please visit our website at https://2020census.gov/jobs/faqs.html