Internet Self-Response Portal: The Online Option
This Overview Includes:

• Key things to know about the Internet Self-Response Portal (ISR), commonly referred to as the “online option”
• A draft letter that housing units will start to receive in mid-March 2020
• Type of Enumeration (TEA) maps that show which kind of mailing census tracts will receive
• A screenshot review of the experience
• Guidelines for setting up a census kiosk
Key Things to Know:

• Housing units will receive a letter with a 12-digit code. Ideally, this code is entered into the ISR to begin filling out the form. If someone does not have a code, it is possible to start the form without it.

• The form must be completed in one sitting. If there is no activity for 13 minutes, a reminder will pop up to complete the form. If there is no activity for 15 minutes, the session will end and the respondent will have to start from the beginning.

• Resources for organizations setting up census kiosks are available at the end of this document.
What to Expect:

Housing Units Receive a Letter
Note the mention that paper forms will be mailed a few weeks after the initial letter, as well as a phone number to call for assistance.
Where to Expect It: Type of Enumeration Area (TEA)

source: censushardtocountmaps2020.us
see also: census.gov/roam; 2020census.gov
The Internet Self Response Portal (ISR)

(Live demo available - census.gov/about/cac/nac/meetings/2019-11-meeting.html session is day 2, at 1 hour and 54 minutes)
Welcome to the 2020 Census

• It’s quick and easy. The 2020 Census questionnaire will take about 10 minutes to complete.
• It’s safe, secure, and confidential. Your information and privacy are protected.
• Your response helps to direct billions of dollars in federal funds to local communities for schools, roads, and other public services.
• Results from the 2020 Census will be used to determine the number of seats each state has in Congress and your political representation at all levels of government.

Getting started:
• You must complete your questionnaire once you begin. If you leave the questionnaire and return later, you will have to start over.
• Do not use the web browser buttons (back, forward, or close browser). Use the buttons within the questionnaire to navigate.
• For best results, use the latest version of Chrome, Firefox, Internet Explorer, or Safari. Enable cookies.
مرحباً بكم إلى التعداد السكاني لسنة 2020

• هي سهلة وسريعة. إن استعباد التعداد السكاني لسنة 2020 سيحتاج لحوالي 10 دقائق فقط لنكمله.
• هو آمن، وخصوصياً، وسري ومعلوماتك شخصية محمية.
• إذ يهدف إلى توزيع الميزانية من الدولارات من الأموال الفردية إلى المجتمعات المحلية للمدارس والطرق والخدمات العامة الأخرى.
• سوف نستخدم نتائج التعداد السكاني لسنة 2020 لتحديد عدد المقاعد لكل ولاية في مجلس النواب الأمريكي والماعدة في ضمان التوزيع السياسي لمجتمعنا على جميع مستويات الحكومة.

لبدء:

• يجب إكمال الاستبيان الخاص بك بمجرد أن بدأ. إذا تركت الاستبيان، ثم تعود إليه في وقت لاحق، ستأتي على البدء من جديد.
• لا تستخدم أي متصفح الويب (الرجع أو الآمن أو إعلان المستضيء). استخدم الأزرار داخل الاستبيان للتنقل.
• للحصول على أفضل النتائج، استخدم إصدار من كروم أو Firefox أو إنترنت إكسبلورر أو سفاري. (Chrome, Firefox, Internet Explorer, or Safari)
The ID Response: Enter 12 Digit ID and Login
Verify Your Address

Are you completing the 2020 Census questionnaire for the address below?

1307 BARNARD DR Sim Data ZQ 89102 1805
Sim Data NV 89102

- Yes
- No

Next →
Confirm Address on April 1, 2020

On April 1, 2020, will you be living or staying at 1307 BARNARD DR Sim Data ZZ 89102 1805?

- Yes
- No
Enter Name and Phone Number
(phone number is optional)
Enter the number of people that will be living or staying at 1307 BARNARD DR Sim Data ZZ 89102 1805 most of the time, as of April 1, 2020. Our goal is to count people once, only once, and in the right place, according to where they will be living on April 1, 2020. Keeping this goal in mind, we ask you to use our guidelines to determine who to count at 1307 BARNARD DR Sim Data ZZ 89102 1805:

- Count people where they usually live and sleep.
- For people with more than one place to live, count them at the place where they sleep most of the time.
- For people who will be moving from one residence to another, count them at the residence where they will be living on April 1, 2020.
- For people who do not have a usual residence, or who cannot determine a usual residence, count them where they will be staying on April 1, 2020.

Using those guidelines, be sure to INCLUDE the following types of people if they will be living or staying at 1307 BARNARD DR Sim Data ZZ 89102 1805 most of the time around April 1, 2020:

- Babies and children of all ages (even newborns and infants), including biological, step, and adopted children, as well as grandchildren, foster children, and children in joint custody arrangements.
Begin with Household Questions

Household Questions
Next, you will be asked some questions about your household. Press START to begin.

Start
Enter the Names of Everyone in the Household

What is the name of each person who will be living or staying at 1307 BARNARD DR Sim Data ZZ 89102 1805 on April 1, 2020?

For more information on who to include, click here.

Enter names until you have listed everyone who will be living or staying there, then continue to the next page.

The names listed so far are:

- Jane Smith

<table>
<thead>
<tr>
<th>First Name</th>
<th>Middle Name</th>
<th>Last Name(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>John</td>
<td></td>
<td>Smith</td>
</tr>
</tbody>
</table>

[+ Add another person]
A Reminder to Include Everyone!
Select Type of Housing Unit

On April 1, 2020, will the house, apartment, or mobile home at 1307 BARNARD DR Sim Data 77 89102 1805 be:

- Owned by you or someone in this household with a mortgage or loan (including home equity loans)?
- Owned by you or someone in this household free and clear (without a mortgage or loan)?
- Rented?
- Occupied without payment of rent?
Select Home Owner (if applicable)

Of the people who will be living at 1307 BARNARD DR Sim Data ZZ 89102 1805, who will own the house, apartment, or mobile home on April 1, 2020?

Select all that apply.

- Jane Smith
- John Smith
- Jim Smith
- None of the above
Next is Questions about People

Household Questions

People Questions
Please continue answering the questions by selecting the START button for a person.

John Smith
Select START to begin answering the questions about this person.

Jane Smith
Select START to begin answering the questions about this person.
Select Sex

What is John Smith’s sex?

- Male
- Female
Enter Date of Birth
(age is automatically calculated but can be manually changed)

What is John Smith's date of birth?

If you don't know the date of birth, click here.©

Month  Day  Year
04 - April  1  1975

Verify or enter correct age as of April 1, 2020. For babies less than 1 year old, do not enter the age in months. Enter 0 as the age.

45 years
Select Hispanic Origin

Is John Smith of Hispanic, Latino, or Spanish origin?

- No, not of Hispanic, Latino, or Spanish origin
- Yes, Mexican, Mexican American, Chicano
- Yes, Puerto Rican
- Yes, Cuban
- Yes, another Hispanic, Latino, or Spanish origin

Enter, for example, Salvadoran, Dominican, Colombian, Guatemalan, Spaniard, Ecuadorian, etc.

Do
Select Race

Here's all the options!

What is John Smith's race?
Select one or more boxes AND enter origins. For this census, Hispanic origins are not races.

- White
  Enter, for example, German, Irish, English, Italian, Lebanese, Egyptian, etc.

- Black or African American
  Enter, for example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.

- American Indian or Alaska Native
  Enter name of enrolled or principal tribe(s), for example, Navajo Nation, Blackfeet Tribe, Mayan, Aztec, Native Village of Barrow Inupiat Traditional Government Community, etc.
Optional: Include Origin Details
(text boxes will expand to include more information)

Please provide a response. If this person does not have an answer, continue to the next page.

What is John Smith's race?

Select one or more boxes AND enter origins. For this census, Hispanic origins are not races.

- White
  Enter, for example, German, Irish, English, Italian, Lebanese, Egyptian, etc.

- Black or African American
  Enter, for example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.

- American Indian or Alaska Native
  Enter, for example, Creek Nation, Black foot Tribe, Navajo, Arapaho Nation, etc.

[Checkboxes for Hispanic origin, Other race, and More information]
Make Edits or Start with the Next Person

- **Household Questions**
- **People Questions**
  - John Smith
    - John Smith’s questions have been completed. To change or view your answers, select EDIT.
  - Jane Smith
    - Select START to begin answering the questions about this person.
Select Relationship to Person 1

Here’s all the options!
Questions About Person 2

What is Jane Smith's date of birth?

If you don't know the date of birth, click here. ⑦

Month
Day
Year

What is Jane Smith's race?
Select one or more boxes AND enter origins. For this census, origins are used to identify and count people from different racial and ethnic background groups.

White
Enter, for example, German, Irish, English, Italian, Lebanese, Egyptian, Chinese

Black or African American
Enter, for example, African American, Jamaican, Haitian, Nigerian

American Indian or Alaska Native
Enter name of enrolled or principal tribe(s), for example, Navajo Community, etc.

American Indian or Alaska Native

When All People Are Entered, Go to Final Questions
Ensuring Everyone is Counted Only Once

We would like to make sure everyone is only counted once. Some people live or stay in more than one place.

For example:

- With a parent, grandparent, or other person
- While attending college
- For a military assignment
- To be closer to a job or business
- In a nursing home or group home
- In a jail or prison
- At a seasonal or second residence

Do any of the following people usually live or stay somewhere else, other than 1307 BARNARD DR Sim Data ZZ 89102 1805?

Select all that apply.

- [ ] John Smith
- [ ] Jane Smith
- [ ] None of the above
Last Chance to Make Changes
A Confirmation that Form is Submitted

Thank you for completing the 2020 Census questionnaire for:

1307 BARNARD DR Sim Data ZZ 89102 1805  
Sim Data NV 89102  
November 8, 2019 10:56:02 AM EST  

If you receive other mail from the Census Bureau about the 2020 Census in the next few days, please disregard it. That mail may have been sent out before today.  

If you have any questions, please call the phone number printed in your materials or listed below.  

1-844-330-2020  

Confirmation #: 176039113  

Visit 2020Census.gov  

Save or Print this Screen  

You may close the browser.
Don’t Have and ID?

No Worries!

The Start of the Form is Slightly Different...
Select “...do not have a Census ID...”
Select Where You Will Live on April 1, 2020

In order to collect your address, we first need to know where you will be living on April 1, 2020.

Please select where you will be living on April 1, 2020.

- A U.S. state or the District of Columbia
- Puerto Rico
- Somewhere else
Where will you be living on April 1, 2020?

Please provide a complete street address for your residence. Provide the street address you would use to have a package delivered directly to your residence, not a Rural Route or P.O. Box address used for mailing purposes. A street address is the most helpful for processing your response.

- **Address Number**
  - **Example:** Ex: 101
  - **Field:** [ ]

- **Street Name**
  - **Example:** Ex: N Main St
  - **Field:** [ ]

- **Apt/Unit**
  - **Example:** Ex: Apt 23
  - **Field:** [ ]

- **City**
  - **Field:** [ ]

- **State**
  - **Field:** [ ]

- **ZIP Code**
  - **Field:** [ ]

- **Option:** I do not have a street address
Select Rural Address
Select Homelessness

Will you be experiencing homelessness on April 1, 2020?

- Yes
- No
Enter as Much Detail as Possible

Please provide a city and state, or ZIP Code where you will be living on April 1, 2020.
Also, describe the physical location in the space provided.

City
State
ZIP Code

Please provide as much information as possible.

For example:

- a location description such as “The apartment over the gas station”
or “The brick house with the screened porch on the northeast corner
  of Farm Road and HC 46” or
- a name of a park, street intersection or shelter, if you will be
  experiencing homelessness on April 1, 2020, as well as the name of
  the city and state. For example, “Friendship Park, Anywhere, PA.”
Guidelines for Setting up a Census Kiosk

- **Censuscounts.org**
  - GOTC toolkit, censuscounts.org/gotec-toolkit-cybersecurity/
  - Tech FAQs, censuscounts.org/resources/census-2020-technology-faqs/

- **Other resources**
  - Digital Equity Lab, digitalequitylab.org
  - Code for America is helping to build digital capacity for the count. Find out if they’re in your city, brigade.codeforamerica.org

**contact:** filippelli@newamerica.org